

CETAQUA PRIVACY POLICY

INFORMATION REGARDING THE PROCESSING OF PERSONAL DATA COLLECTED THROUGH THE WEBSITE AND CONTACT FORMS

In compliance with the provisions of Regulation (EU) 2016/679 of 27 April (General Data Protection Regulation – GDPR) and Spanish Organic Law 3/2018 of 5 December on the Protection of Personal Data and guarantee of digital rights, you are hereby provided with the following information regarding the processing of your personal data obtained or collected through this website, as well as through the different forms and contact channels available.

1. Who is the Data Controller of your personal data?

The processing of personal data shall be the responsibility of:

- **Cetaqua, Centro Tecnológico del Agua, Fundación Privada**, with Tax ID (NIF) G64386626 and registered office in Barcelona, Ctra. d'Esplugues, no. 75 (08940) Cornellà de Llobregat.
- **Centro Gallego de Investigaciones del Agua, Fundación Privada**, with Tax ID (NIF) G70312020 and registered office at Vila da Auga, Rúa de José Villar Granjel, no. 33 (15890), Santiago de Compostela, A Coruña.
- **Centro Andaluz de Investigaciones del Agua, Fundación Privada**, with Tax ID (NIF) G93217743 and registered office at Calle Periodista Federico Alba, no. 7 (29620), Torremolinos, Málaga.

These entities act as **Joint Controllers** (hereinafter, the “Joint Controllers” or “CETAQUA”) of the processing activities described below. In relation to such processing activities, the Joint Controllers have jointly determined the purposes and means of the processing of personal data and have entered into an agreement regulating their respective responsibilities in compliance with data protection obligations.

The website www.cetaqua.com contains various links to platforms and pages managed by third parties. Such pages have their own Privacy Policies specifying the entity responsible for the processing of data and the purposes thereof. CETAQUA assumes no responsibility for the processing of your data carried out on such third-party pages.

2. For what purposes will your personal data be processed? On what legal basis?

CETAQUA may process your personal data as follows:

- **Handling your requests or enquiries** Personal data collected through the contact channels available on the website (identification and contact data) will be processed in order to respond to your enquiry, suggestion or request.
The legal basis for this processing is the consent you provide by completing and submitting the relevant form.
- **Event registration.** Personal data collected through event registration forms (identification and contact data and, where applicable, special categories of data such as food allergies and special accessibility requirements, if voluntarily provided by you) will be processed for the

purpose of managing your registration for the event, as well as for organising and managing the logistics of the event.

Additionally, your data will be processed for sending electronic communications to confirm your registration and any other communications relating to the event (schedule changes, cancellations, access management, etc.).

The legal basis for this processing is the consent you provide by completing the form and requesting registration. In the case of processing special categories of personal data, the legal basis shall likewise be your explicit consent.

If expressly authorised by you, the following may also be processed during the event:

(i) **Your image and/or voice** captured during the event for dissemination across different media channels for the purpose of promoting and reporting on the event.

The legal basis is your explicit consent.

(ii) **Your voice** captured through recordings made during participatory activities (workshops, interviews, etc.) for research purposes, such as project development and activities related to social innovation.

The legal basis is your explicit consent.

- **Commercial communications and calls.** If you have expressly consented or requested it, CETAQUA may send you commercial communications by electronic means and/or contact you by telephone in order to inform you about requested updates, upcoming events, newsletters, etc. The legal basis is the consent you provide when completing and requesting the communication or by ticking the relevant box provided for this purpose.

At any time, you may withdraw your consent or object to receiving electronic communications by unsubscribing or by sending an email to the Data Protection Officer, as indicated in the section “Data Subjects’ Rights” of this Policy.

3. For how long will your data be processed?

CETAQUA will process your personal data for as long as necessary to fulfil the purposes described above or until you request that we cease processing.

Thereafter, CETAQUA will retain the personal data duly blocked for the period during which legal liabilities may arise. Once such liabilities expire, the personal data will be permanently deleted.

4. What security measures have been implemented to protect your personal data?

CETAQUA has implemented appropriate technical and organisational measures to ensure the security of personal data and to prevent its destruction, loss, unlawful access or unlawful alteration.

When determining these measures, factors such as the scope, context and purposes of the processing, the state of the art and the existing risks have been taken into account.

5. With whom do we share your data?

CETAQUA uses service providers to carry out certain tasks, such as technology service providers and providers supporting event management and organisation, among others. These service providers act as **Data Processors** and may change over time.

In all cases, CETAQUA ensures, through the execution of appropriate agreements, that such Data Processors implement adequate security measures and follow CETAQUA's instructions in the processing of personal data to which they have access.

For service efficiency reasons, some of CETAQUA's providers are located in countries outside the European Economic Area (EEA), or, while located within the EEA, share information with entities located outside that territory. CETAQUA guarantees that:

- Transfers are made to countries in respect of which the European Commission has issued an adequacy decision recognising an equivalent level of protection to that provided within the European Union; or
- In the absence of such adequacy decision, the Standard Contractual Clauses approved by the European Commission have been executed.

Personal data may also be disclosed to third parties in the following cases:

- (i) To public authorities, where required by law.
- (ii) To agencies and media outlets, where you have authorised the use and dissemination of your image and/or voice.
- (iii) In other cases, where you have expressly consented to such disclosure.

Where your consent is required for the disclosure of your personal data to third parties, the data collection forms will specify the purpose of the processing, the data to be disclosed, and the identity or categories of recipients.

6. Data Subjects' Rights

You may, at any time, exercise the rights described below:

Right	Description
Right of access	To obtain confirmation as to whether we process your personal data and access such data.
Right to rectification	To request the correction of inaccurate or incomplete personal data.
Right to object	To object to the processing of your personal data for specific purposes
Right to erasure	To request the deletion of your personal data.
Right to restriction of processing	To request the restriction of the processing of your personal data.
Right to data portability	To receive the personal data concerning you in a structured, commonly used and machine-readable format.

To withdraw your consent or to exercise your rights, the Joint Controllers have designated the DPO's email address as a single contact point: **dpo@cetaqua.com**, without prejudice to your right to contact any of the Joint Controllers by post at the addresses indicated in Section 1 of this Policy.

The applicant must be sufficiently identified in the request. Where the Data Controller has reasonable doubts concerning the identity of the natural person making the request, additional information may be requested to confirm their identity.

In any case, you have the right to lodge a complaint with the competent data protection supervisory authority, in this case the Spanish Data Protection Agency (Agencia Española de Protección de Datos – www.aepd.es).

7. Data Protection Officer

CETAQUA has appointed a Data Protection Officer (DPO). You may contact the DPO for any queries regarding the processing of your data or to exercise any of the rights indicated above at: dpo@cetaqua.com.

8. Social Media

As a general rule, CETAQUA's corporate social media profiles (Twitter, YouTube, LinkedIn, etc.) are for informational purposes only. If you provide personal data through private messages on social media in connection with an enquiry or request made through that channel, the personal data provided will be used exclusively to address the request, in accordance with the terms set out in this Policy.

Please remember that you should not include your own or third parties' personal data (such as email addresses, names, telephone numbers or contract numbers) in public messages on any social network. If you are unsure whether your message may be read by third parties, we recommend contacting us through another channel.

9. Updates to this Policy

This Policy may be revised by CETAQUA at any time. Please review it periodically.

If the amendments involve a substantial change in the processing of your data or if your consent is required for any new processing activity, you will be informed of such changes in order to obtain your consent again where necessary.

Privacy Policy revised on 21 November 2025.