

CETAQUA INTEGRATED MANAGEMENT POLICY

The Foundation is aware of the social commitment that it assumes with the promotion and diffusion of the research, the technological development, and the innovation in the integral management of water, as tools to contribute to life quality of people and the environment. This compromises also involve the management of the entity itself, to optimize its social and environmental impact

CETAQUA aspires to continue to be considered a reference organization in the areas of activity it develops, also applying excellence, innovation, dialogue and criteria of maximum environmental and social sustainability in the development of its activity in its management methods, as reference values

To this end, the Foundation has implemented, and is committed to maintaining, an integrated management system that guarantees the achievement of the highest levels of quality, safety, prevention of occupational risks and protection of the environment. To this end, it establishes the following principles that must serve all its staff as a guide and frame of reference in the development of its activity:

- We recognize people as the main actors of our excellence. To this end, we encourage their participation in the definition and fulfillment of the objectives, and we encourage their opinion and collaboration in the improvement of the management system. All our staff understand the social, environmental and safety implications of their professional performance.
- We have managers committed to the values and strategies of the Foundation, open to the changes necessary to achieve the proposed objectives, and who are responsible for the results obtained in their respective areas of leadership.
- We care about the training and continuous training of our professionals, whatever their profile, for the proper performance of their functions. We try, therefore, to meet the expectations of people in training.
- We ensure the protection of our staff with the priority objective of minimizing as much as possible the accident rate and the level of risk of our facilities and work units, enhancing our commitment to prevent damage and deterioration of health throughout the entity.
- We promote the continuous improvement of quality, safety, contingencies of the activity and prevention of occupational risks and environment in all CETAQUA centers, basing the activities on what is established by the UNE-EN ISO 9001 Standards (quality management), UNE-EN ISO 14001 (environmental management) and UNE-EN ISO / IEC 17025, of which we are not certified. Regarding the UNE 166002, R&D&I Management and ISO 45001, Occupational Health and Safety, CETAQUA is certified also taking into account the requirements of our partners and the beneficiaries of our activity, with strict respect for the legal, regulatory and contractual requirements that apply.
- We encourage the periodic self-evaluation of the performance of our organization and periodically evaluate the levels of quality perceived by the beneficiaries of our activity, in order to achieve the continuous improvement of our management and our services.

- We promote permanent collaboration and association with stakeholders, both public and private and with the scientific community, using and enhancing the existing knowledge in our organization, innovating, assimilating advances in technologies and cooperating in the prevention of occupational accidents and possible environmental impacts.
- We manage all our economic resources with criteria of efficiency and transparency, to fulfill our founding purposes in a safe, effective, equitable and respectful way with people and the environment.

Furthermore, the following action lines have been foreseen:

- Ensure the quality of our projects, services and knowledge transfer, so that they satisfy the social commitments acquired, as well as those provided to possible institutional or private clients, always in a manner consistent with the various local needs.
- Deepen the knowledge of the needs and expectations of the potential beneficiaries of our activity, considering them in the establishment of strategies, plans and objectives.
- Respect biodiversity and improve the environmental performance of the Organization, through the continuous review of environmental aspects, improvement programs and awareness of staff.
- Promote an efficient and sustainable use of natural and energy resources, providing the information and resources necessary to contribute to the reduction of environmental impacts, the fight against climate change and the prevention of pollution.
- Ensure compliance with the commitments signed, legal and regulatory applicable to projects and managed services.
- Optimize the operation of processes, through quality, efficiency and continuous improvement, promoting homogenization, the search for synergies and innovation, also ensuring effective communication between different stakeholders.
- Promote a respectful and equal environment and get involved in the training and professional development of the workforce.
- Collaborate with administrations, organizations and public and private entities with the aim of promoting actions aimed at environmental improvement.
- Involve our suppliers, contractors and other collaborators in the responsibility and mutual commitment according to the principles established in this policy.
- Support the purchase of energy-efficient products and services and design to improve energy performance.

Research.
Collaboration.
Thinking forward.

- Ensure that this policy is disseminated, understood and accepted in the Organization in order to become a differential factor compared to other organizations and contribute to the achievement of the commitments mentioned therein.

The lines related to Sustainable Development and Occupational Health and Safety are developed in specific policies.

NOTA: Esta Política de gestión integrada de Cetaqua ha sido aprobada,

Por el Patronato de CETaqua, Centro Tecnológico del Agua, Fundación Privada en fecha 8 de noviembre de 2019.

Por el Patronato de Fundación Centro Gallego de Investigaciones del Agua en fecha 13 de noviembre de 2019.

Por el Patronato de Centro Andaluz de Investigaciones del Agua, Fundación Privada en fecha 27 de noviembre de 2019.